



**BHARAT SANCHAR NIGAM LIMITED**  
 (www.bsnl.co.in)  
**FORM FOR NEW ISDN CONNECTION**  
*(Please read the instructions before filling the form)*

Affix self signed passport size photograph (required for ISD facility only)

1. Status of Customer: Individual  Statutory Body  Govt.  PSU  Company  Pub. Institution   
 Foreign National  Partnership  Proprietorship  Trust  ISP  Society  Association

2. Type of Connection: BRA  PRA  3. Purpose: Residence  Business

4. Title/ Name of the Customer/ Company/ Firm/ Organization (SURNAME FIRST)

5. Name of Father/ Husband/ Group/ Proprietor/ Partner(s)

6. PAN/GIR No:  7. Telephone No. working, if any:   
*(Please see Instruction # 2)*

8. Complete Postal Address  
 House No  Street/ Road/ Village   
 Bldg./Appt.   
 Area/ Locality/ Tehsil   
 City/ District  Pin

9. Billing/ Correspondence Address (if different from 8 above)

10 E-mail address (if any):  
 \_\_\_\_\_@\_\_\_\_\_

11. A. If line is required for PABX Junction, is it for Main or Subsequent Junction: Main  Subsequent

B. If for subsequent Junction, indicate ISDN Telephone Number of Main Junction:

12. Facilities Required (tick whichever is required) (please affix photograph for ISD facility):  
 STD  ISD  Conferencing  Call Forwarding  Abbreviated Dialing  Call Waiting

13. User Devices proposed to be connected to ISDN Line (please tick option and strike off others)  
 (i) Feature Phone (ii) Video Phone (iii) PC Card (iv) Terminal Adaptor (v) G4 FAX  
 (vi) Desktop Video Conferencing (viii) 384 KBPS Video Conferencing (ix) ISDN Handset

14. Supplementary Services: Direct Dialing In/ Line Hunting/ Closed User Group/ Advice of Charge/ User to User Signaling/ CLIR/ Terminal Portability/ Multiple Subscriber Number  
*(Please tick options)*

15. Payment Mode: Cash  Demand Draft  Amount   
 Payment Details: DD No.  Dated   
 Drawn On: Bank   
 Branch

I hereby declare that information given above is true to the best of my knowledge and I will abide by the prevailing Telegraph Act/ Rules framed thereunder & Tariffs as amended from time to time. I am not a defaulter on account of non-payment of bills for any telecom services provided by any service provider. In the event of any dispute concerning any telecom line, apparatus or appliance, bill, etc. between me/us and BSNL, the matter shall be referred to the sole Arbitrator, appointed by a nominated Authority in BSNL and shall be governed by the provision of the Arbitration and Conciliation Act 1996.

**Signature of Customer/ Authorized Signatory**

**Signature of Customer/ Authorized Signatory**

Signed on:  
Date

D	D	M	M	Y	Y	Y	Y

### **INSTRUCTIONS FOR FILLING THE FORM FOR NEW ISDN CONNECTION**

1. The form may be filled up in Capital letters only.
2. In the absence of PAN/GIR number, declaration in form 60/61 may be furnished in the enclosed pro-forma.
3. In case of sole proprietary concern, proprietor may sign himself and affix rubber stamp.
4. In case of partnership concern, all partners or any one of the partners duly authorized or Person with the Power of Attorney may sign. In case of Company, signature should be of a person on behalf of a Company, in accordance with the provisions of its Articles of Association. In case of partnership concerns, copy of (i) Power of attorney for authorization & (ii) Partnership Deed and in case of Limited Company, a copy of the Articles of Association, may be attached.
5. In case of Government Departments, authorized person may sign and affix rubber stamp.
6. The company will not provide any kind of subscriber terminal equipment and subscribers have to provide their own terminal equipment, which have interface approval from TEC. Company provides wiring upto NT and thereafter subscribers bus wiring has to be provided by the subscriber.
7. If at any stage information furnished is found false – Telecom Service / Telephone provided is liable to be disconnected immediately without any notice.