- 1. Visit mail.bsnl.in New XgenPlus email platform.
- 2. After successful login provide the Alternate email and mobile number in the respective fields as shown in the snapshot given below. This will be used in case the customer forgets password.



3. Then provide the verfication code received in alternate email and SMS in the respective fields as shown in the snapshot given below.



4. Then provide the option as per your requirement to get SMS alrets for each login/Transaction .

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5. To configure different mailing options goto settings at the right side corner of the opeing page .

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6. Go to personal settings $\dots \rightarrow$ Enter the First name and Last Name



7. Click on Enable the POP & IMAP provide the date settings as given below in the Encryption field

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8. Go to Default settings ---->Enter the Outgoing Mail Display Name* (with out any special characters) and click on save

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9. Provide the code received in your registered Mobile Number

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10. Then press update then look the setting in your outlook .For incoming mails mail.bsnl.in and for outgoing mails smtp.bsnl.in

For detail configuration of Outlook Express and Macbook please visit http://mail.bsnl.co.in/2013/bsnl/Clients.jsp#outlookpop